



Pittwater House

From the Principal

Re: Cybersafe Community – BYOD Parent Announcement for EXISTING customers – Activated parent accounts

22 February 2021

Dear Parents and Guardians,

As you are aware, the School has been working on a partnership with *Linewize* by Family Zone to improve the cybersafety solutions and strategies we employ in order to help guide our students' online behaviours.

We have seen successes in utilising their services and as a School we are now looking to broaden the relationship by activating some new tools and functionality that has been made available to us.

We recognise that as the technological landscape continues to evolve so rapidly, we too must evolve the way we support and guide our students in their online development and use of technology. It is our firm belief that these changes will allow us to do this.

What are these changes?

We are shortly about to implement *Linewize's* SpotShield technology. This will ensure that *Linewize* is installed on every primary learning device, across our School by requiring your child to self-install in order to access the School Network.

This will allow the School to better maintain our duty of care during school hours by making certain the students are safe online no matter what network they are connected to. This addresses our legal responsibility to keep students safe, and will allow us to ensure that students are entirely focused on their learning whilst at school.

Ensuring that the software is installed will be monitored and enforced and appropriate action will be taken with students found to be in violation of School policy.

This will allow us to provide ALL students at our School with a uniform experience when using their devices during school hours, helping us create an equitable online environment.

Why am I receiving this communication?

Our records indicate that you already activated your Family Zone account when we initially launched the program.

If you are actively engaged with the software then the changes we are implementing should not affect your child's online experience at home.

However, it has come to our attention that whilst some parents have activated accounts, they are not actively engaged with the platform. When we activate SpotShield, some legacy settings in place on your account may be enforced, changing the way your child currently uses their device at home.

In order to facilitate a smooth transition, we are encouraging all parents receiving this email to log into your existing Family Zone account to review the settings you have in place.

To login, please visit the [Family Zone Parent Portal](#)

If you have forgotten your password, you will be able to reset from this page.

What if I need support in how to use the platform?

Linewize will be available to support you directly. In addition to videos on their website and useful blog posts, we encourage you to contact their support team for advice on how to best use the platform.

Linewize support can be accessed from their [website](#) or by calling **1300 398 326**.

It is our strong hope that as a school community, our partnership with *Linewize* will empower both us as a school, and you as our parents, with the tools and information we need to guide each child's online development.

We look forward to your support as we continue to evolve our cybersafety programs to adapt to the new technological landscape in which our students are growing up.

Your sincerely



Dr Nancy Hillier
Principal