

OSHC Spike Parent App Installing the App

Step 1

Use your device camera to scan the QR Code below.

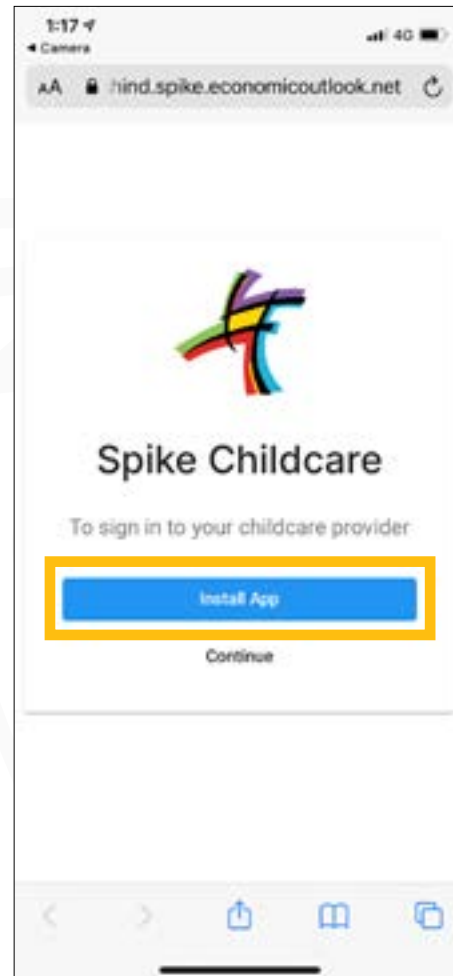


Viewing these instructions on your device and can't scan the QR code.

Not a problem, simply click on the code above and you'll be redirected to the install guide.

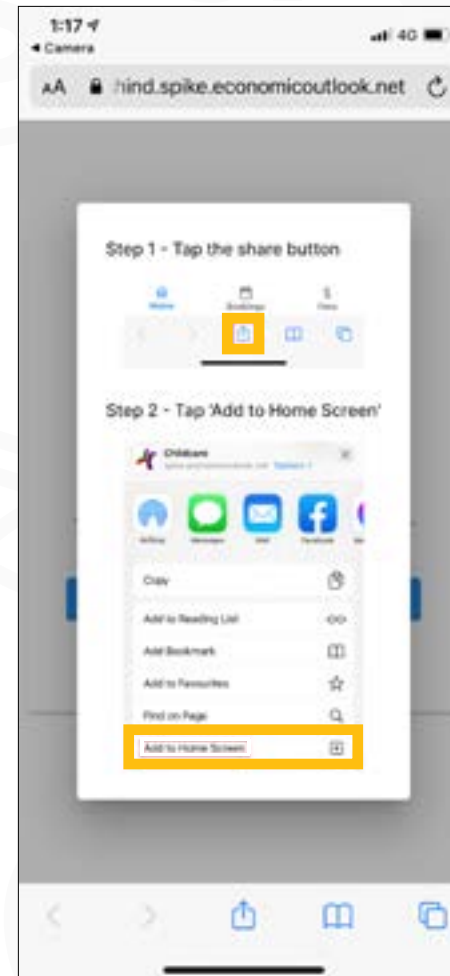
Step 2

Follow the guide to install the app to your device.



Step 3

Tap the share button and then tap 'Add to Home Screen'.



Step 4

Tap on the app to get started.

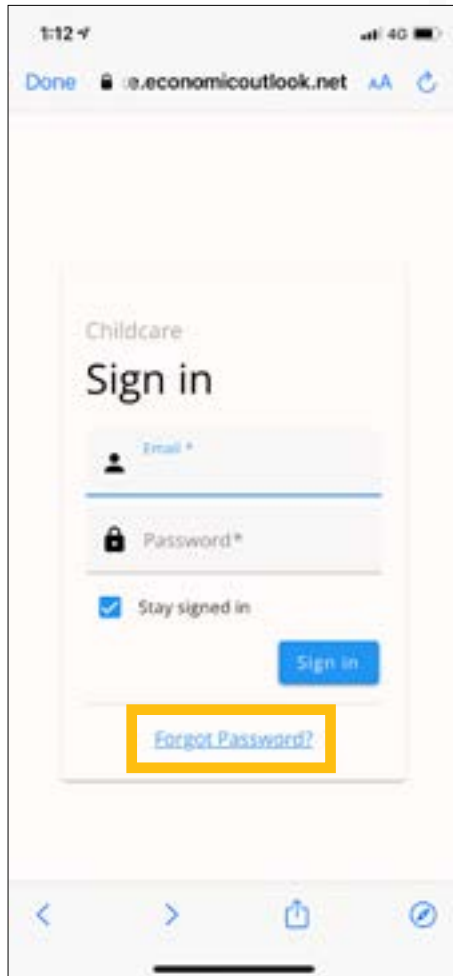




OSHC Spike Parent App Signing In

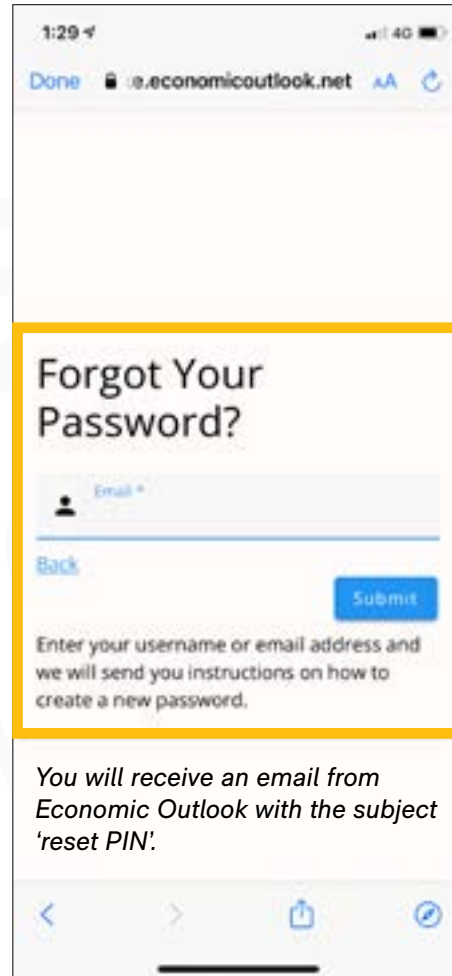
Step 5

Your username is your email address and your password is your PIN.



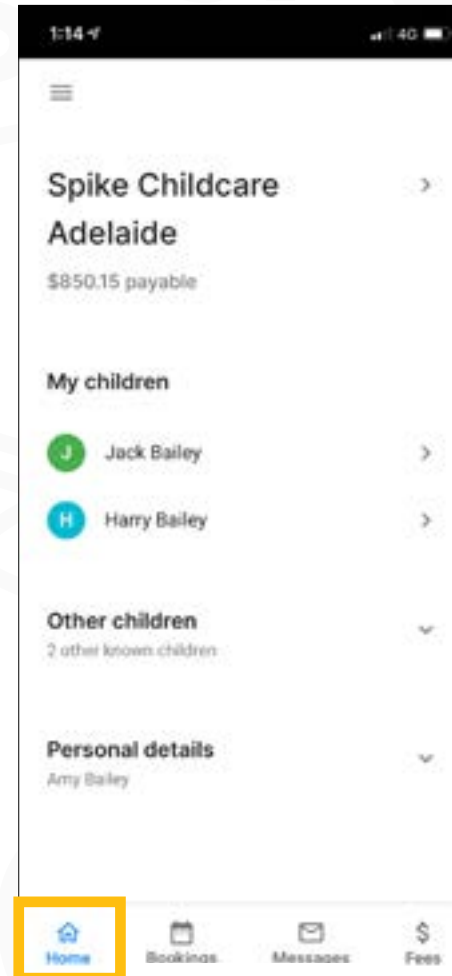
Step 6

If you don't know your PIN, or your PIN is not working click on 'reset your password'.



Step 7

Once signed in you'll be directed to the 'Home' page.



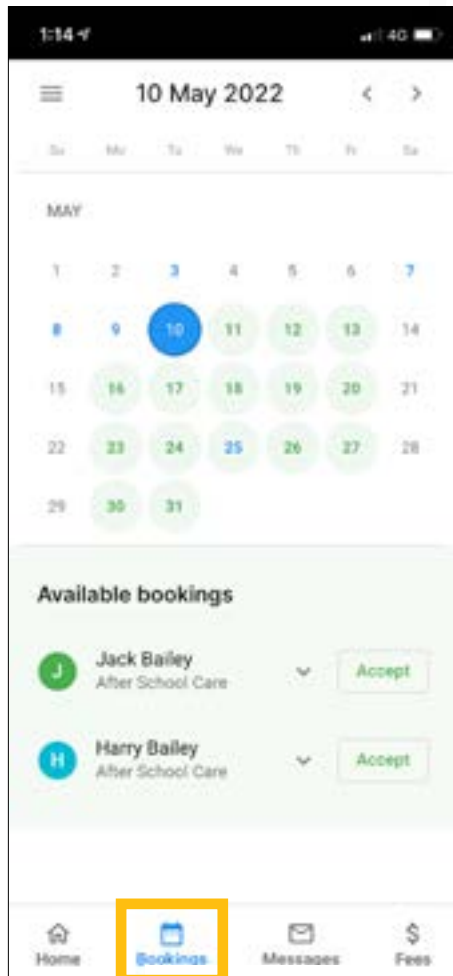


OSHC Spike Parent App

Bookings and Cancellations

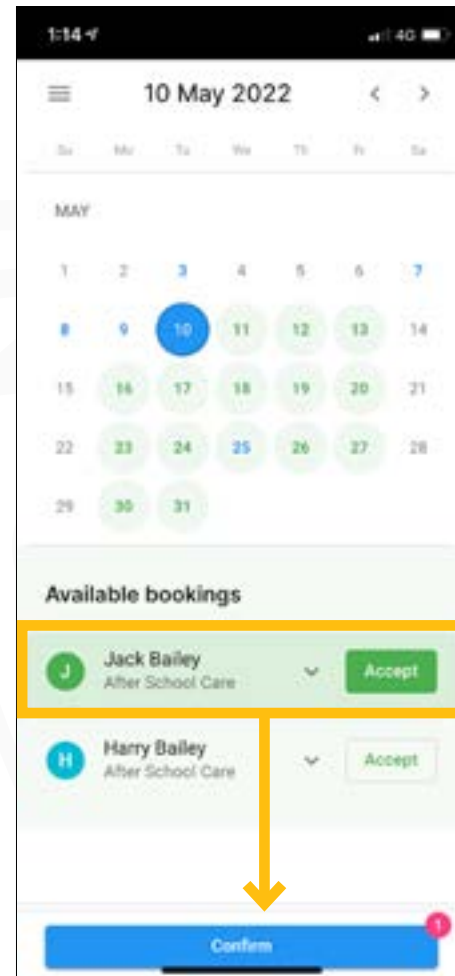
Step 8

Your child's **current bookings are displayed in blue** and **available bookings are in green**.



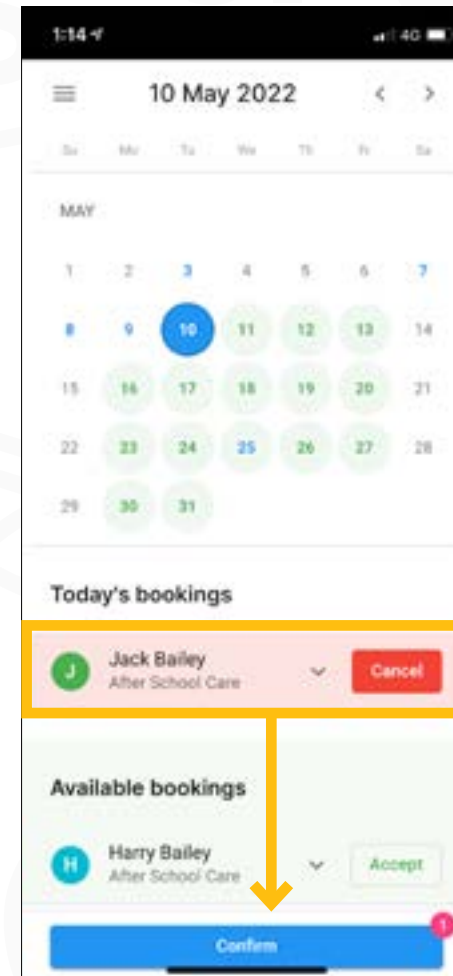
Step 9

To make a booking simply click accept and confirm.



Step 10

You can also **cancel bookings** by selecting the session and simply click cancel and confirm.



OSHC Spike Parent App

Messages and Fees



Push Notifications are currently unavailable, keep checking the app to stay up to date.

Step 11

All messages, activities and alerts are displayed in the Messages menu..

Step 12

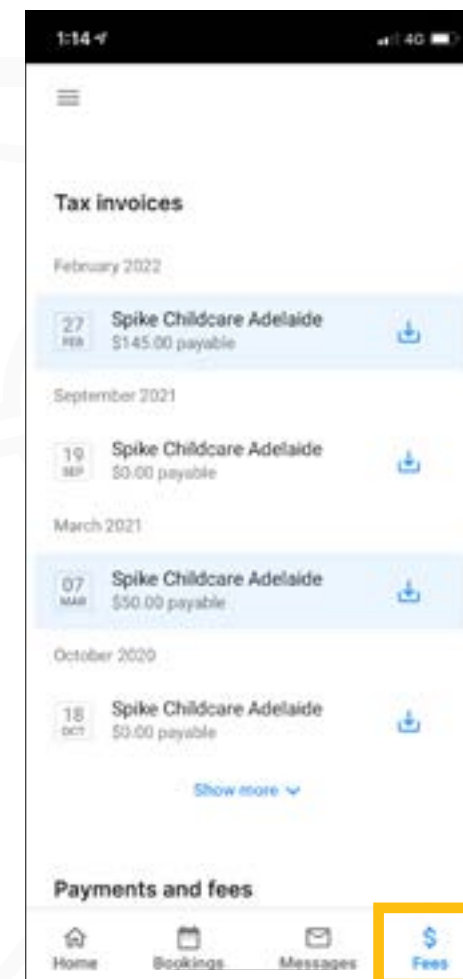
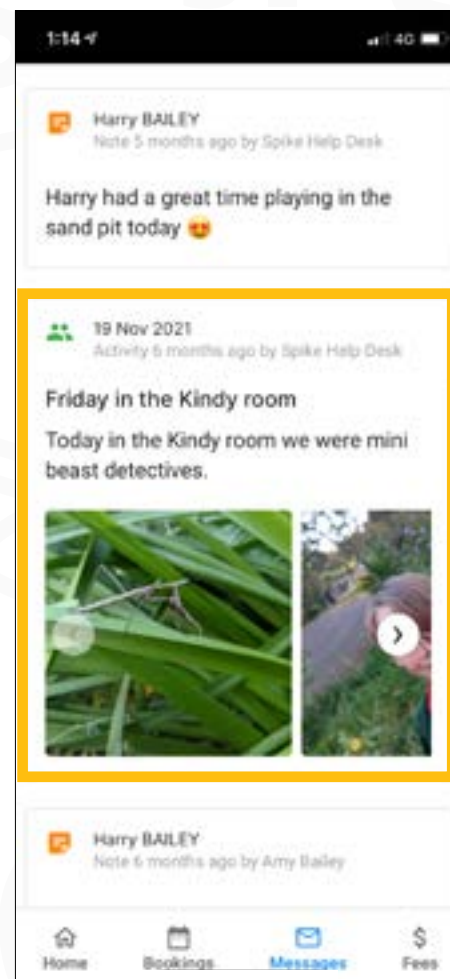
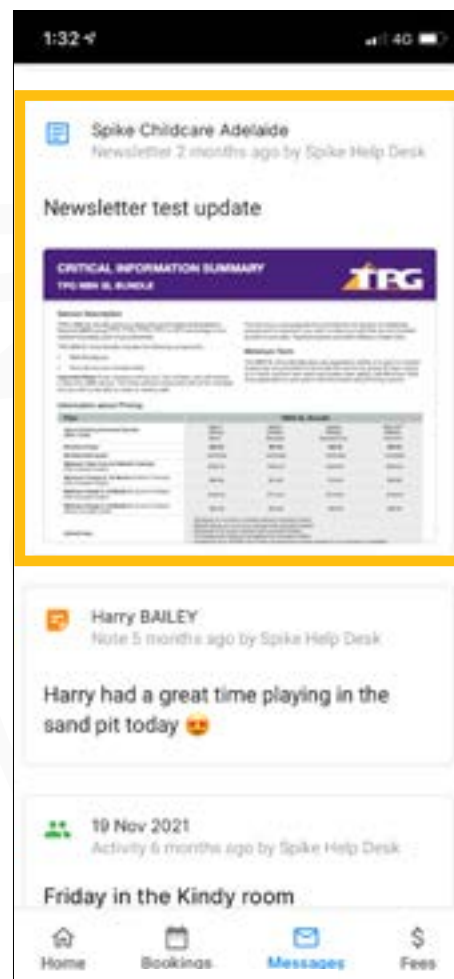
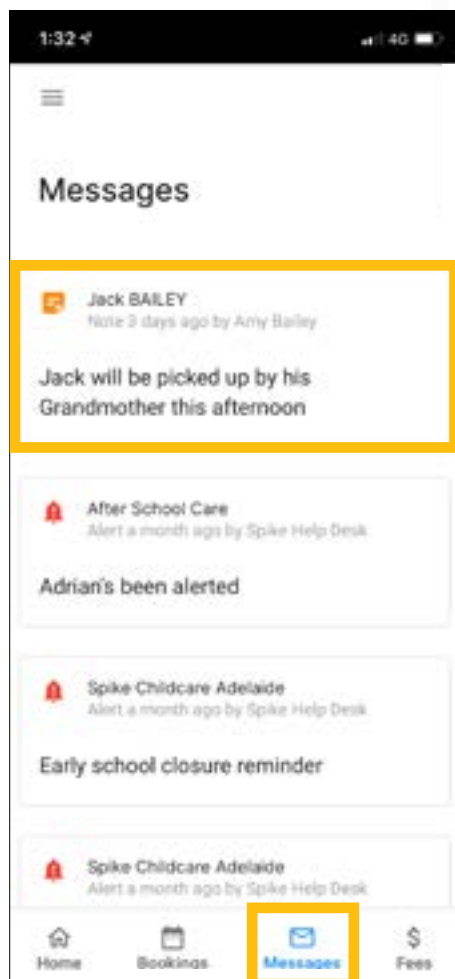
You'll be able to read the OSHC Newsletter.

Step 13

Photos of your child's learning will also be sent through here.

Step 14

All tax invoices, child care fees, CCS payments and receipts are displayed in the Fees menu.



Please note: only the account holder can access the parent app.