



# NEW CANTEEN ONLINE ORDERING

Dudley P&C is excited to now offer online canteen orders. Traditional orders are still available.

## Account Sign Up

Go to: [www.school24.net.au](http://www.school24.net.au) OR on your mobile device iPhone/Android install the app from the store. Follow the links to log / in register.

The unique school ID for Dudley Public School is **25348963.**

*\*Note: All orders will incur a 1.5% user fee plus 30c per transaction.*

# SCHOOL24



Our hope is that School24 will make the process of ordering canteen lunches smoother and easier for you all. For canteen supervisor Nicole, and all our volunteers, this system will be a great time saver!

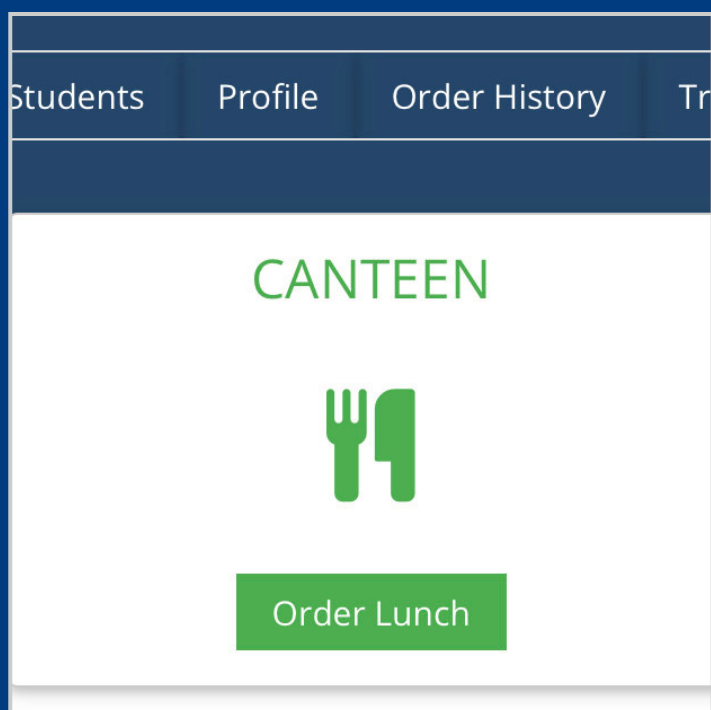
Please find below some useful tips for ordering.

## Set up profile

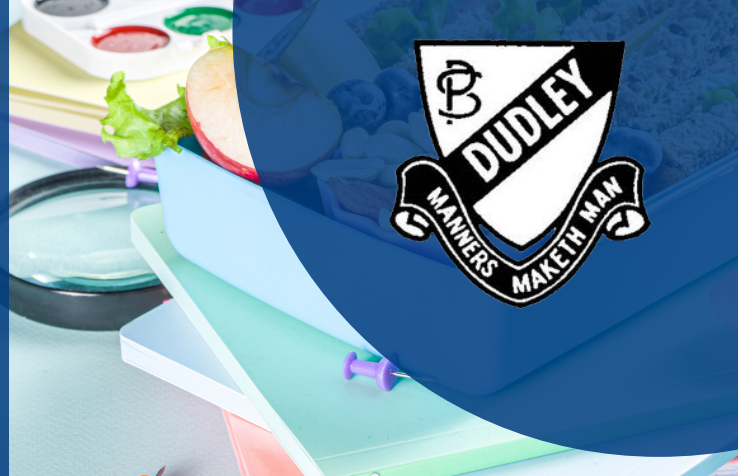
Once in School24, there is a 'Students' button. Here you can input your child's name and class, along with any allergies or special requirements they may have.

## Time to order!

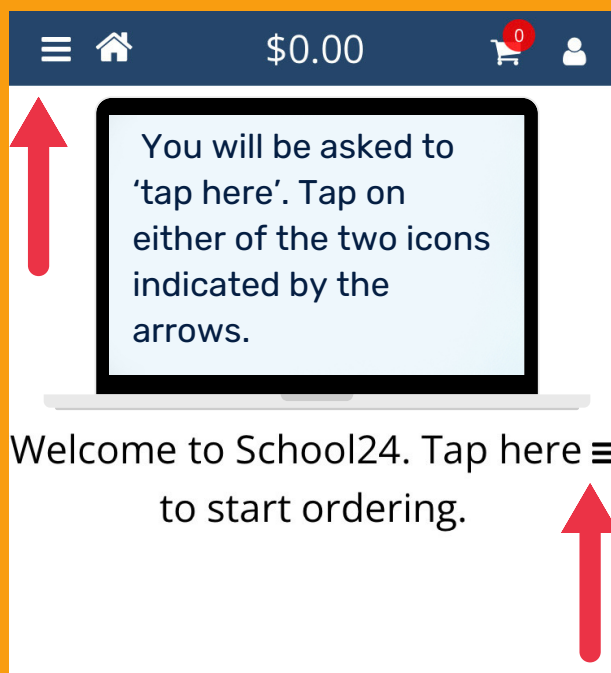
All orders must be submitted by 8.45am on the morning food is ordered. The system will not allow you to order after that time for that day.












Follow the 'Order Lunch' icon. Select the date you wish to order for and get started.



## Get started



-  Lunch
-  SANDWICHES
-  TOASTIES
-  HOT FOOD
-  DRINKS
-  SNACKS
-  FROZEN TREATS
-  SAUCES
-  REUSABLE BAGS

Make your selections. There is no way to step backward in this app but you can always leave the page you are on by selecting the 3 lines in the top left hand corner.

You can leave special instructions about your order. If you need to leave a note in School24, you can only use 25 characters as it will be printed onto a label.



## **Cancelling orders**

This can be done through School24 before 8.45am on the day of the order. If you need to cancel an order after this time you will need to ring the school and your order will be put aside for another day.

## **Reusable lunch bags**

For students using these, please drop them to the canteen on the morning of your order. They will also be available to buy on the app for \$10 and will be delivered to your child with their lunch.

## **Iceblock order**

You can't pick a flavour for Quelch Sticks or Juicies in School24. This is because we will be using our tried and tested token method.

If you order a frozen treat online, the token will be placed in your child's lunch bag and they can swap for an icy of choice at the canteen window!



## **Get in touch**

Need Help? For system enquiries, the friendly School24 support team can be contacted on (02) 7251 69 39 or [info@school24.net.au](mailto:info@school24.net.au)

For more general enquiries relating to the menu etc, please contact the canteen at [Dudley.canteen@gmail.com](mailto:Dudley.canteen@gmail.com).

## **Thanks**

Thank you to Kate Kocianova for her hard work getting us set up with School24.

Thanks also to Nicole, our wonderful canteen supervisor, for embracing this system and rolling it out to our community.

Thanks also to the families who tested the system and gave us great feedback!